



April 26, 2012

Jonathan Kiluk
2160 W Rialto Ave #62
San Bernardino, CA 92410

Re: Client File No. : OAB12-460
Renter : Jonathan Kiluk
Date of Accident : 3/21/2012

Dear Jonathan Kiluk:

This office is handling the above matter on behalf of Budget Rent-A-Car Ontario Airport. You returned our client's rental vehicle, with damage which did not exist at the time of rental. You declined the purchase of the Collision Damage Waiver at the time of your rental. You agreed you would be responsible for all damage to the rental vehicle regardless of who caused it and even if the cause was unknown. You are therefore, legally and financially responsible for the damage sustained. In addition, our client has suffered administrative costs of \$100.00. You will note that the total amount of damage done to the rental car is \$ 689.62 including administrative fees.

It is possible that your own auto insurance carrier may cover you for this damage. Contact them immediately and furnish them with a copy of this letter. In the event that you did not carry insurance, it is mandatory that you contact this office to arrange to pay \$ 689.62. Please let us hear from you or your insurance carrier by May 23, 2012.

Any information obtained from you will be used for the purpose of collecting this debt. This debt is assumed valid unless you notify this office within (30) thirty days after receipt of this notice that you dispute the validity of the debt or any portion thereof. If you notify this office in writing within the 30 day period that this debt is disputed, in whole or part, we will obtain verification of debt or a copy of a judgment against you and mail a copy of such verification to you. Upon your written request within the thirty day period you will be provided with the name and address of the creditor if different from the current creditor.

Cordially,


Paulina Tarango
Claims Adjuster

LAK/pt
R.c-1
Encl. (estimate)

2044 First Ave., Suite 200, San Diego, California 92101
Tel: (619) 233-8034 Fax: (619) 233-4516

CITRUS MOTORS ONTARIO INC.

1375 WOODRUFF WAY, ONTARIO, CA 91761

Phone: (909) 390-0960

FAX: (909) 390-0981

Workfile ID: 4b18e433

Federal ID: 952002736

State ID: AC-010541

State EPA: CA0000008086

BAR: AC-010541

Preliminary Estimate**Customer: BUDGET CAR RENTAL**

Written By: MIKE DURAN

Insured: BUDGET CAR RENTAL

Policy #:

Claim #: 1074788-1

Type of Loss:

Date of Loss:

Days to Repair: 0

Point of Impact:

Owner:

BUDGET CAR RENTAL

PO BOX 2887

RAPID CITY, SD 57709

(909) 816-1992 Cellular

Inspection Location:

CITRUS MOTORS ONTARIO INC.

1375 WOODRUFF WAY

ONTARIO, CA 91761

Repair Facility

(909) 390-0960 Business

Insurance Company:**VEHICLE**

Year: 2012

Body Style: 4D SED

VIN: 4T1BF1FK4CU540112

Mileage In: 8767

Make: TOYO

Engine: 4-2.5L-FI

License: 6RIA219

Mileage Out:

Model: CAMRY LE

Production Date: 12/2011

State: CA

Vehicle Out:

Color: WHITE Int:

Condition:

Job #:

4 Wheel Disc Brakes

Console/Storage

Overdrive

Search/Seek

Air Conditioning

Cruise Control

Overhead Console

Stability Control

AM Radio

Driver Air Bag

Passenger Air Bag

Steering Wheel Controls

Anti-Lock Brakes (4)

Dual Mirrors

Power Brakes

Stereo

Automatic Transmission

FM Radio

Power Locks

Telescopic Wheel

Auxiliary Audio Connection

Front Side Impact Air Bags

Power Mirrors

Tilt Wheel

Bucket Seats

Full Wheel Covers

Power Steering

Tinted Glass

CD Player

Head/Curtain Air Bags

Power Trunk/Tailgate

Traction Control

Clear Coat Paint

Intermittent Wipers

Power Windows

Cloth Seats

Keyless Entry

Rear Defogger

Preliminary Estimate

Customer: BUDGET CAR RENTAL

Vehicle: 2012 TOYO CAMRY LE 4D SED 4-2.5L-FI WHITE

Line	Operation	Description	Qty	Extended Price \$	Labor	Paint
1		REAR BUMPER				
2	*	R&I <u>LOOSEN bumper cover</u>			0.5	
3		REAR LAMPS				
4		R&I RT Combo lamp assy			0.3	
5		QUARTER PANEL				
6	*	Rpr RT Quarter panel			4.0	2.4
7		Add for Clear Coat				1.0
8		Repl RT Quarter panel protector	1	4.83	0.1	
9	#	Blnd RT SAIL PANEL				0.5
10		BACK GLASS				
11	*	Rpr <u>ROPE Back glass Toyota</u>			0.5	
12		ROOF				
13		R&I RT Drip molding			0.4	
14		WINDSHIELD				
15	*	Rpr <u>ROPE Windshield Toyota 2.5 liter</u>			0.5	
16	#	Repl Cover car	1	6.00	0.2	
17	#	Color tint / color match	1		0.5	
18	#	Subl Hazardous waste removal	1	3.00 X		
SUBTOTALS				13.83	7.0	3.9

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			10.83
Parts Discount	\$ 4.83	-10.0 %	-0.48
Body Labor	7.0 hrs @	\$ 42.00 /hr	294.00
Paint Labor	3.9 hrs @	\$ 42.00 /hr	163.80
Paint Supplies	3.9 hrs @	\$ 28.00 /hr	109.20
Miscellaneous			3.00
Subtotal			580.35
Sales Tax	\$ 119.55 @	7.7500 %	9.27
Grand Total			589.62

America First Insurance, Colorado Casualty, Golden Eagle Insurance, Indiana Insurance, Liberty Agency Underwriters, Liberty Northwest, Montgomery Insurance, Ohio Casualty, Peerless Insurance and Safeco Insurance are part of Liberty Mutual Agency Markets, a business unit of Liberty Mutual Group.

Preliminary Estimate

Customer: BUDGET CAR RENTAL

Vehicle: 2012 TOYO CAMRY LE 4D SED 4-2.5L-FI WHITE

THIS ESTIMATE MAY BE BASED IN WHOLE OR IN PART UPON THE PAINTLESS DENT REPAIR METHOD. EACH ITEM OF DAMAGE ADJUSTED USING THAT METHOD IS IDENTIFIED ON THE ESTIMATE. THE PAINTLESS DENT REPAIR METHOD MAY NOT BE THE APPROPRIATE REPAIR METHOD FOR ALL TYPES OF DAMAGE. IF AN INSURER IS LIABLE FOR THE DAMAGE LISTED ON THE ESTIMATE, THE INSURER SHALL PROVIDE SUFFICIENT COMPENSATION TO RESTORE THE VEHICLE TO SUBSTANTIALLY THE SAME PHYSICAL CONDITION. FOR ANY DAMAGE WHERE IT IS APPROPRIATE TO REPAIR THE VEHICLE USING THE PAINTLESS DENT REPAIR METHOD, THE INSURED MAY CHOOSE NOT TO REPAIR THE VEHICLE OR CHOOSE TO HAVE THE VEHICLE REPAIRED USING A DIFFERENT METHOD OF REPAIR. IF THE INSURED CHOOSES EITHER OF THESE OPTIONS, THE INSURER IS LIABLE ONLY FOR THE COST OF THE PAINTLESS DENT REPAIR METHOD.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARM8524, CCC Data Date 3/16/2012, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2010 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.